



Rayat Shikshan Santha's

Arts, Science and Commerce College, Ramanandnagar (Burli)

Tal-Palus, Dist.- Sangli (M.S.) India.

Feedback Analysis Committee



Report on,

Students Satisfaction Survey

Academic Year 2018-19

Student Satisfaction Survey Report

- **Introduction and Objectives:**

Rayat Shikshan Sanstha's, Arts commerce and Science College, Ramanandnagar (Burli). Was established in the year 1968. The overall development of the rural students is the motto of the institutions. Internal Quality Assurance Cell of the college conducted Student Satisfaction Survey regarding Teaching – Learning and Evaluation and overall institutional performance for the academic year 2018-19. It will help to upgrade the quality of Teaching-Learning and Evaluation and facilities provided by the institute. Receiving positive or negative feedback from these students is important as both are crucial for monitoring the quality assurance. Listening to what student say is a contributing factor for running a successful college or institution. The present survey tries to capture students responses about teaching- learning and other facilities in the institution in order to take necessary actions for quality enhancement.

- **Methodology**

By the end of academic year 2018-19, the link of Students Satisfaction Survey form (SSS) was made available on college website. Students were notified to fill the questionnaire. The questionnaire including 21 questions were prepared According to NAAC guidelines. Filling of SSS is voluntary/ optional. For the academic year 2018-19, there were 897 registered students at the college. The data was collected during the period from 1st March 2019 to 1st April 2019. The link of SSS form was also made available to students on their email address. One hundred and five (105) students responded to the survey, providing a response rate of 11.70% The analysis presented in this report is based on the responses of the 105 respondents to the survey.

- **Parameters Used:**

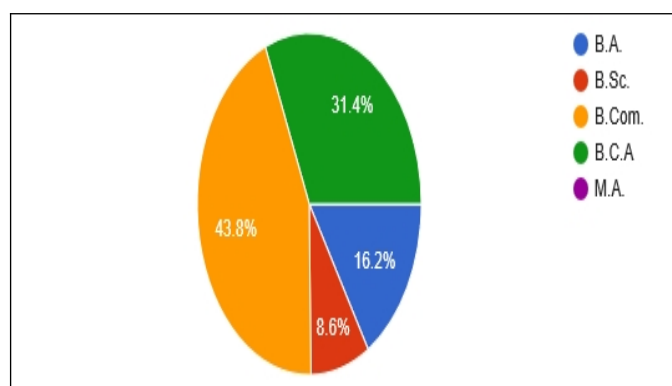
- Availability of the prescribed books and reading material
- Availability of reading space in library/seminar
- Cooperativeness and helpfulness of the library/ seminar staff
- Photocopying facility in the library/ department
- Grievances/problems redressed/solved well in time
- Condition of Equipment in the lab(s)

- The functioning of the placement cell(s) in the institute
- Availability of Reading room and Common room
- Availability of clean drinking water in the campus
- Green and Eco-friendly Campus.
- Adequate power supply on the Campus
- Accessibility of the buildings/classrooms to differently abled students.
- Cleanliness and Maintenance of the classrooms
- Availability of internet facility in department
- Helpfulness of the Administrative Staff.
- Cleanliness and maintenance of toilets/washrooms
- Availability and Accessibility of Online Educational Resources

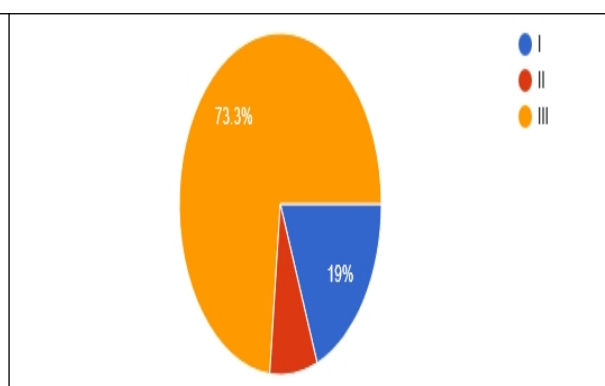
Respondent Profile

The respondent sample is broadly representative of the student population with respect to class, and course. There are 43.8% from B.Com, 31.4% from B.C.A, 16.2% from B.A. and 8.6% from B.Sc. respondents in the survey sample. Most of the respondent students are from 3rd year (73.3%), 19% students from 1st year and 7.7% students from 2nd year. These all respondents are from different semesters.

Courses



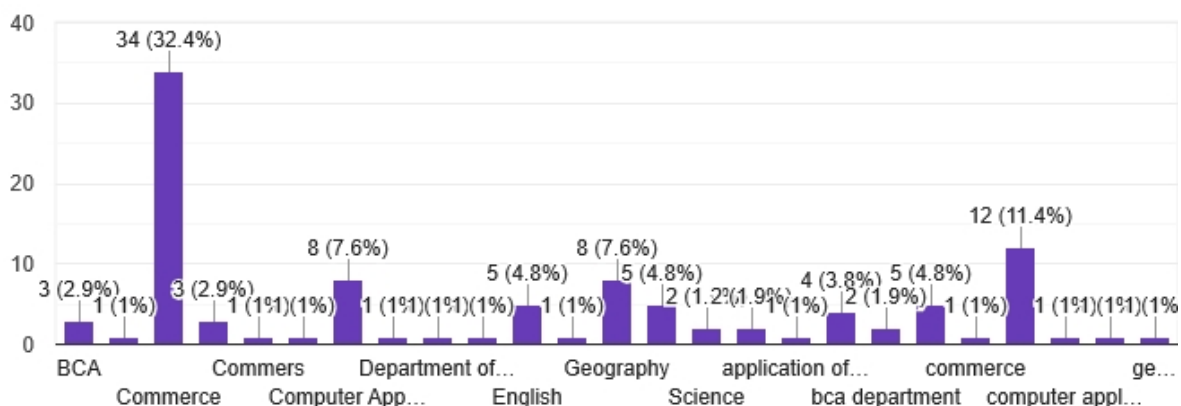
Class



❖ Overall Evaluation

Feedback was collected and analyzed by Feedback Analysis Committee of the college. Opinions of the students are obtained about each parameter in percentage.

Department wise responses :(105responses)

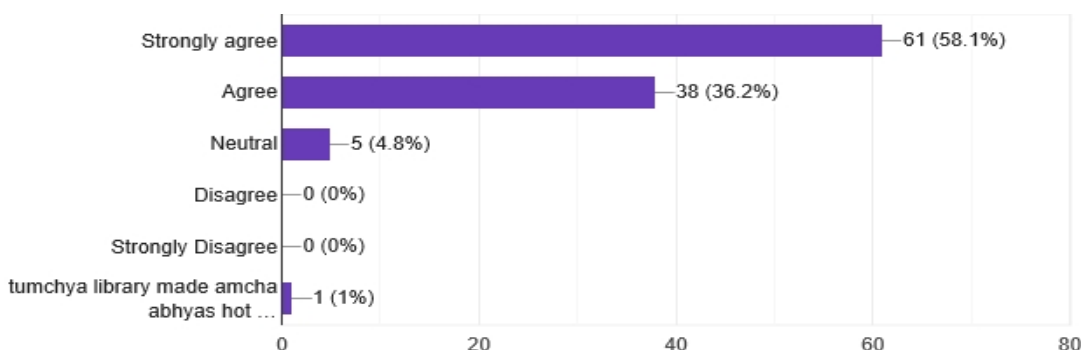


This graph shows the department wise number of students who filled up the feedback form. 35 Out of 105 responses got from the department of commerce, and remaining responses are obtained from other departments.

❖ About Library

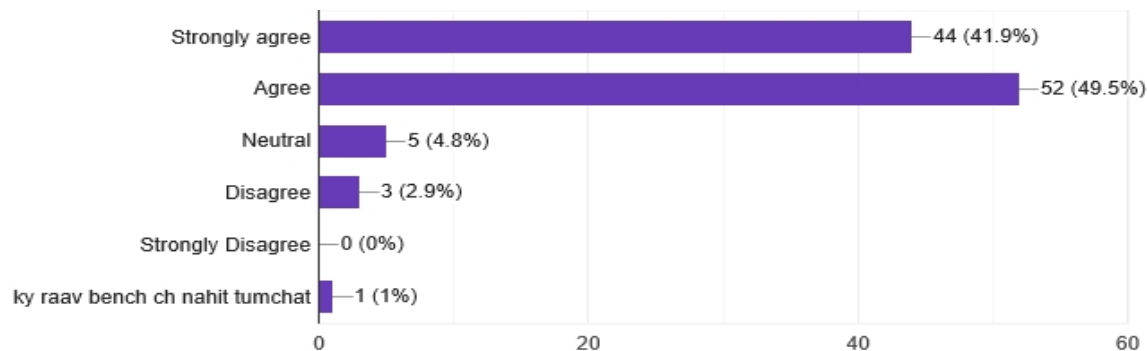
The satisfaction of the students in basic facilities available in library and overall facility in library like reading material available in the library, reading room available in the library , cooperativeness of library staff, and photocopy facility available in library.

Availability of the prescribed books and reading material



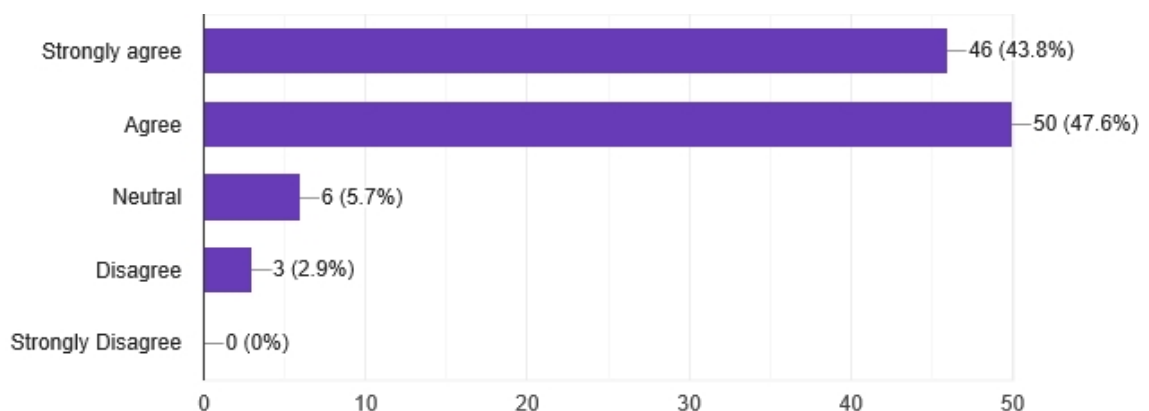
The above graph shows students' opinion about reading material available in library. 58.1% (61) students strongly agree, 36.2% agree, and 4.8% students are neutral about the availability of prescribed books and reading material in library.

Availability of reading space in library/seminar



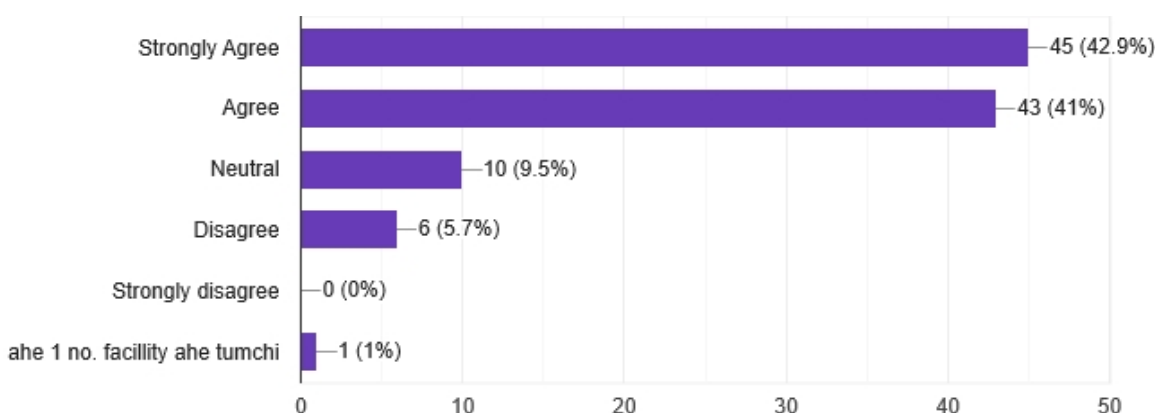
According to graph 41.9% students are strongly agree and 49.5% students agree or strongly satisfied about the reading space available in library. 4.8% students are neutral and 2.9% student disagrees. Institute regularly pays attention towards providing best facilities to students.

Cooperativeness and helpfulness of the library/ seminar staff



Student strongly agree that the Library staff is cooperative and helpful. The percentage of strongly agreeing students is 43.8% and, the percentages of agreeing, neutral and disagreeing students are 47.6%, 5.7%, and 2.9% respectively.

Photocopying facility in the library/ department



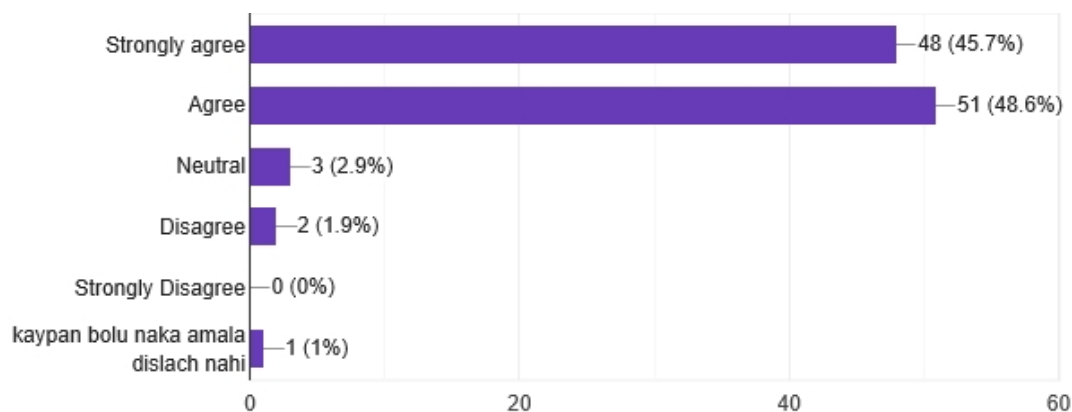
The survey about students' opinion about photocopy facility in the library provided by the college was taken. 42.9% students strongly agree, 41% students agree that college provides best photocopy facility in library, and 9.5% students are neutral about photocopy facility available in library.

❖ About College Buildings and Campus

Basic facilities and cleanliness

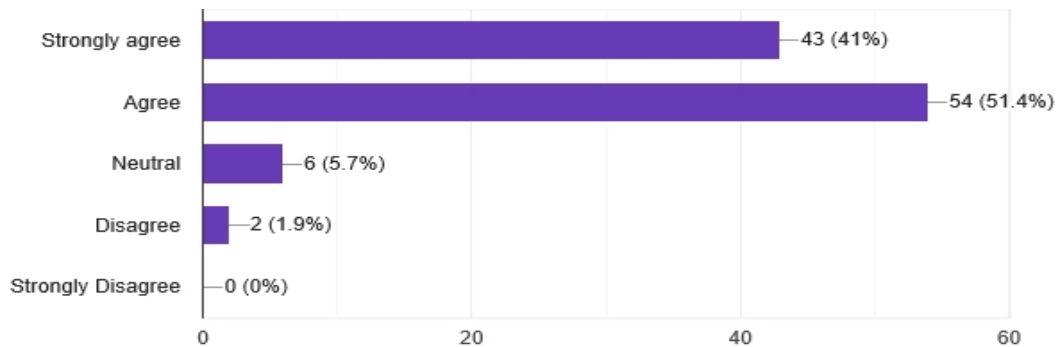
The opinions of the students about availability of basic facilities in the college like reading room, common room, drinking water, green and eco-friendly campus, cleanliness and maintenance of classroom, adequate power supply on the campus, accessibility of classes to differently-able students and overall cleanliness and overall satisfaction were recorded.

Availability of Reading room and Common room



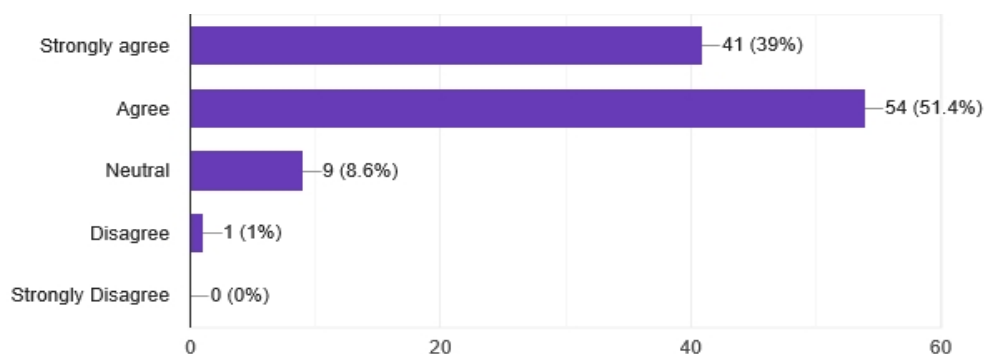
The students expressed their opinion about the facility of reading room and common room facility and about college building. Out of the 105 respondent 48 respondents (i.e. 45.7%) strongly agree ,51(i.e.48.6%) respondents agree that college provides the reading room and common room facility for students and some students (i.e. 2.9%) are neutral.

Availability of clean drinking water in the campus



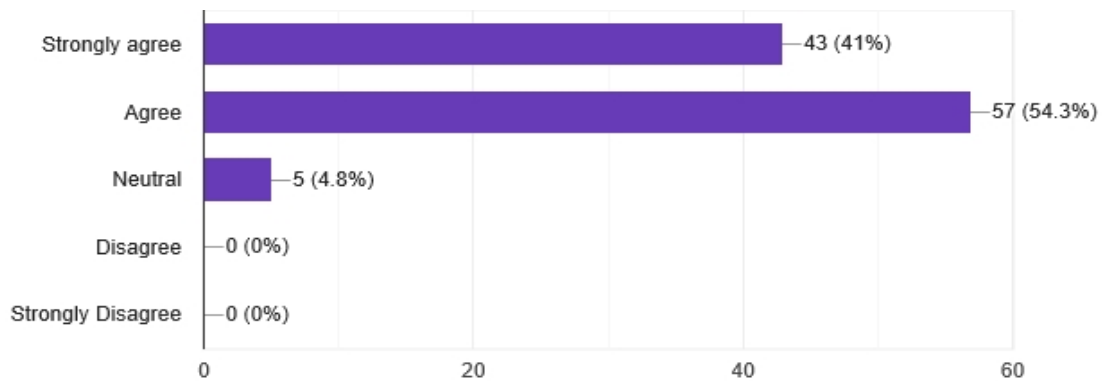
The survey about students' opinion about drinking water facility available in the campus area was taken.41% students strongly agree , 51% students agree to that college provides best drinking water facility in college , and 9.5% are students neutral about drinking water facility in college.

Green and Eco-friendly Campus.



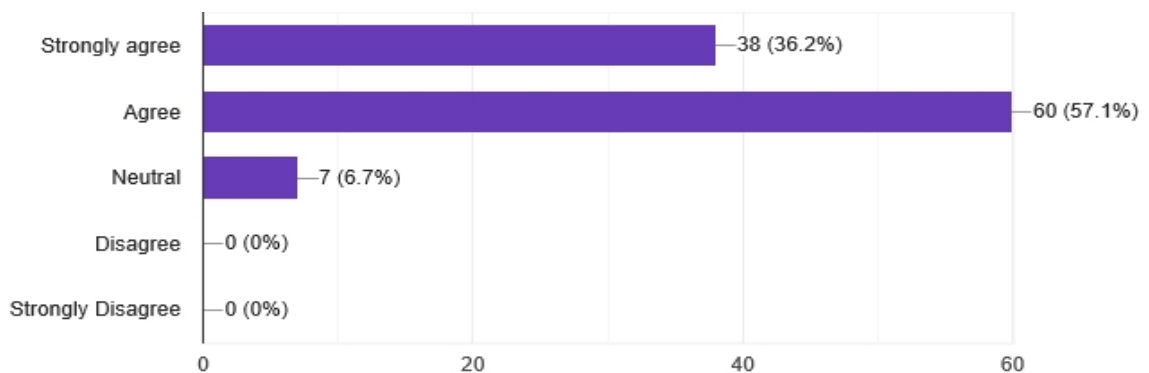
The above graph shows student's opinion about college campus. 39.00% students strongly agree, 51.4% agree, that the college campus is green and Eco-friendly and 8.6% students are neutral.

Adequate power supply on the Campus



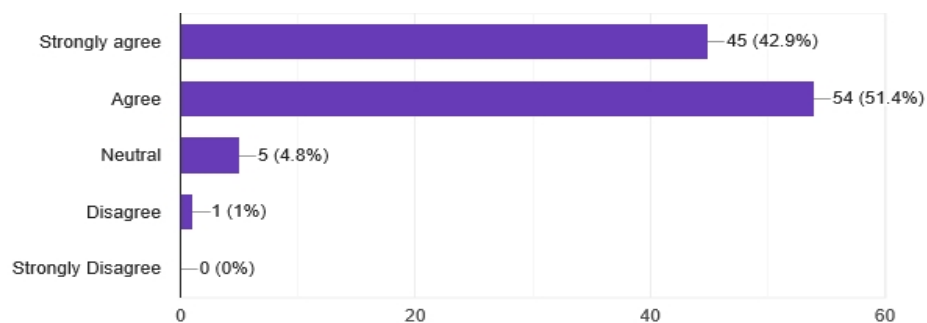
Above graph shows that 41% students strongly agree and 54.3% students agree that the college campus has adequate power supply through MSEB and non conventional sources. 4.8% students are neutral.

Accessibility of the buildings/classrooms to differently abled students.



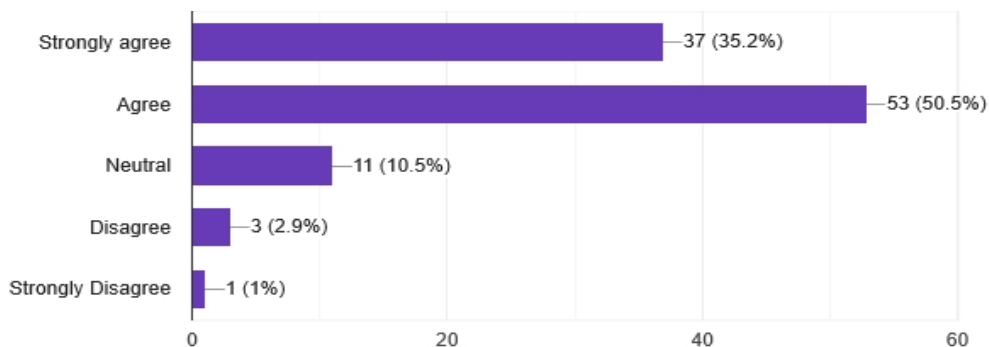
36.2% students strongly agree, 57.1% students agree and 6.7% students are neutral about the satisfactory accessibility of classroom and buildings for differently abled students.

Cleanliness and Maintenance of the classrooms



The students expressed their opinion that the classrooms are clean and well maintained .Out of the 105 respondent 45 respondents (i.e. 42.9%) strongly agree ,54(i.e.51.4%) respondents agree that college maintains the classroom cleanness and 4.8% students are neutral.

Cleanliness and maintenance of toilets/washrooms

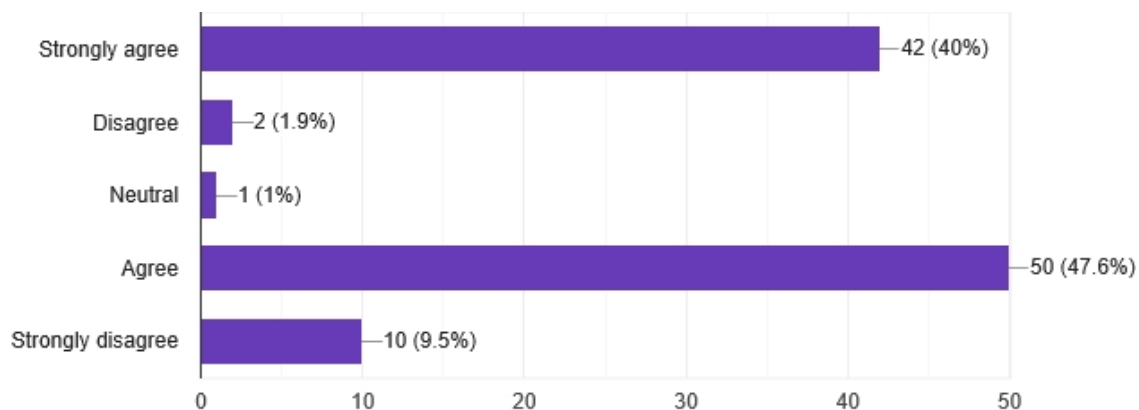


The students expressed their opinion that the toilets and washrooms are clean and well maintained .Out of the 105 respondent 37 respondents (i.e. 35.2%) strongly agree ,53(i.e.50.5%) respondents agree that college maintains the toilets and washrooms cleanness and 11(i.e.4.8%) students are neutral.

❖ About Department, Administrative staff and committees

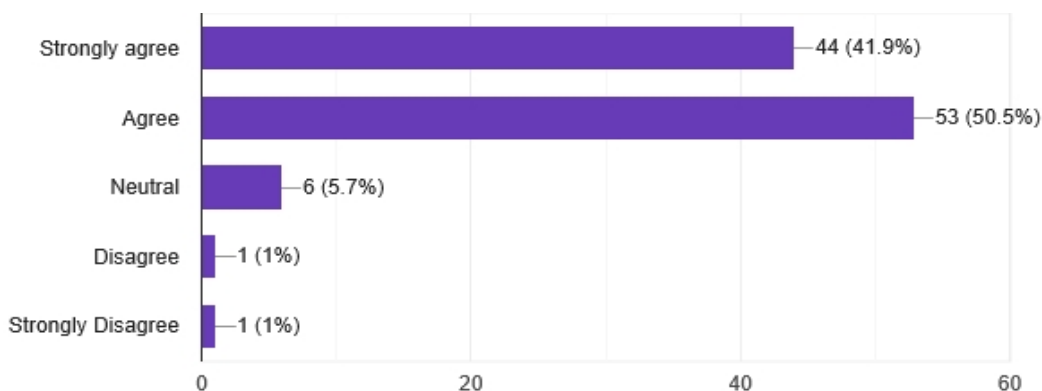
The responses of students about cooperation of administrative staff, availability of internet facility in department, placement cell in institute, practical labs and equipment, availability and accessibility of online educational resources were recorded. The students also gave opinion about interest of staff in solving the students' problem.

Helpfulness of the Administrative Staff.



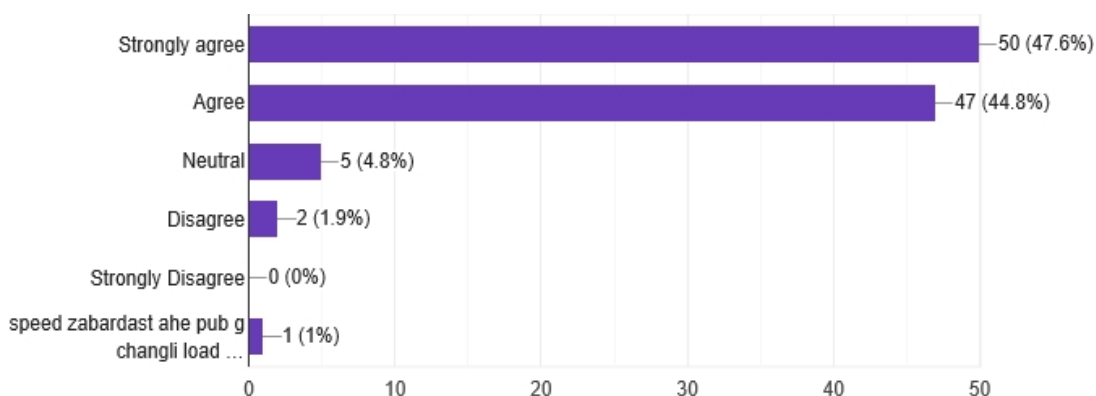
Student strongly agree that the administrative staff is cooperative and helpful. The percentage of strongly agreeing students is 40% and, the percentages of agreeing, neutral and disagreeing students are 47.6%, 1%, and 1.9% respectively.

Availability and Accessibility of Online Educational Resources



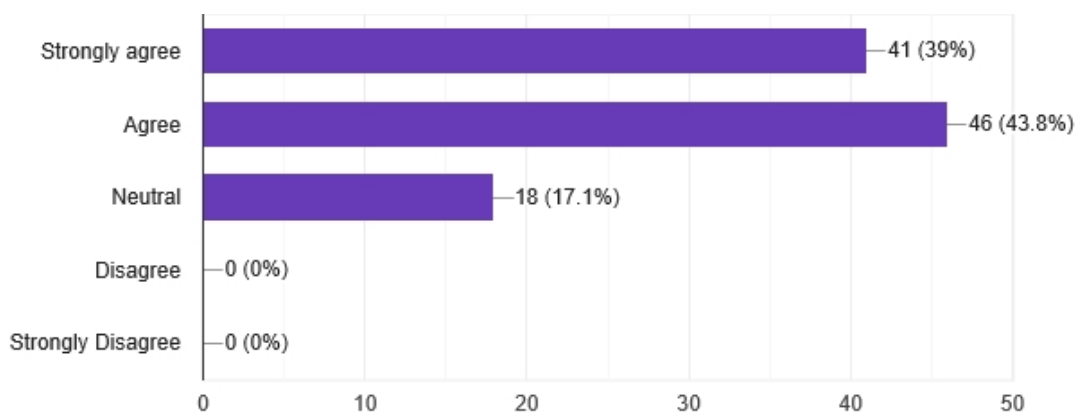
The above graph shows student's opinion about availability and accessibility of online educational resources provided by the institute. 39.00% students are strongly agreed and 51.4% students are agree with Availability and Accessibility of Online Educational Resources. 5.7% Students are neutral about the same.

Availability of internet facility in department



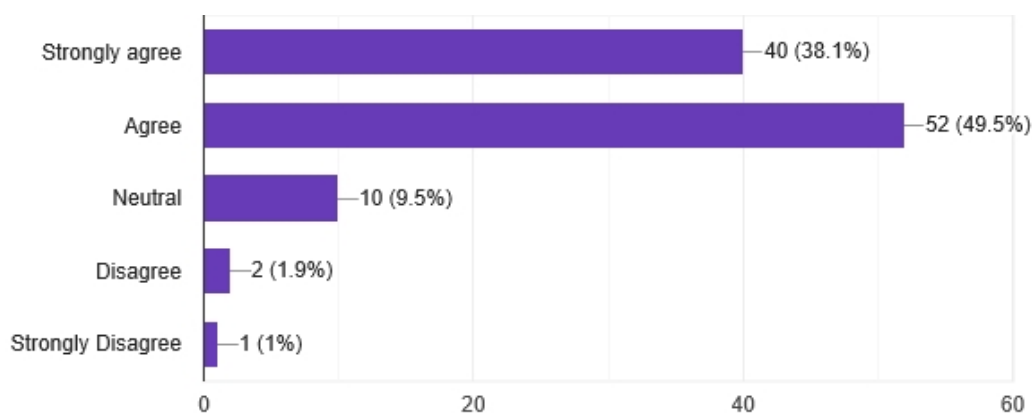
The survey about students' opinion about internet facility available in the department was taken. 47.6% students strongly agree, 44.8% students agree to that college provides high speed internet facility in college, and 9.5% are students neutral about internet facility in college.

The functioning of the placement cell(s) in the institute



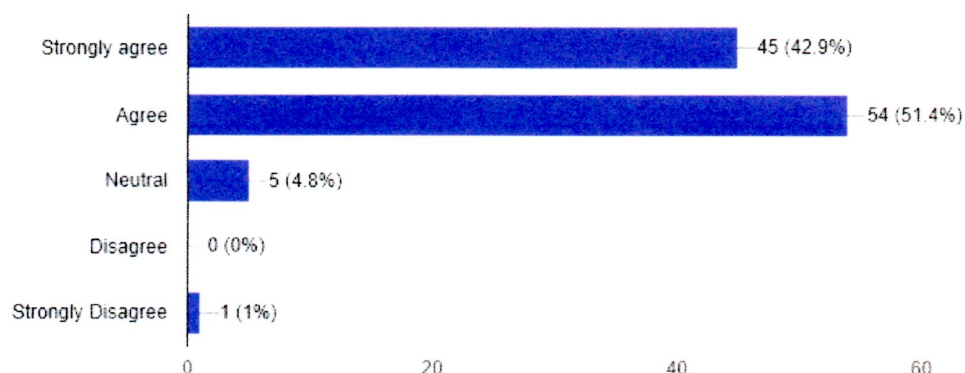
The survey about students' opinion about functioning of the placement cell in the institute shows that 39.00% students strongly agree, 43.8% students agree to the satisfactory functioning of the placement cell in the institute. 17.1% students are neutral about functioning of the placement cell in the institute

Grievances/problems redressed/solved well in time



According to graph, 38.1% students strongly agree and 49.5% students agree that the Grievances/problems are redressed/solved well in time. 9.5% students are neutral and 1.9% students disagree. Institute regularly takes active interest in solving the students' problems.

Condition of Equipment in the lab(s)



The survey about students' opinion about facilities and equipment available in practical laboratories was taken. 42.9% students strongly agree, 51.4% students agree that college provides best practical laboratories and equipment for practical, and 9.5% students are neutral about facilities.

Following are some suggestions given by students:

1. More ICT facilities should be made available to students.
2. Online lectures should be made available.

Chairman
Feedback Committee



Principal
ASC College, Ramanandnagar